

Terms & Conditions

1. Registration and Final payment due at the time shown in tour details. Late payment will be subject to availability and changes in fare may apply.
2. Cancellation Policy: Cancellations must be emailed as shown in tour details.
3. Cancellation Penalties: will apply as shown in tour details.
4. Forced Single: In the event, a roommate cannot be found for an individual requesting a roommate, the single room surcharge (according to tour details) will be charged to the passenger being placed in a single room.
5. All arrangements for transport, accommodation, services and other matters relating to the tour are made by your operator shown in tour details.
6. The Operator reserve the right to alter the cost of the tour due to an increase in the cost of tour services provided and/or foreign currency variation, to alter the route if international frontiers are not open, to decline any application, to exclude any participant from further participation if there is a health risk to body or mind, and to alter, without prior warning, excursions, or optional tours.
7. Neither the operator nor any employee, agent nor associate of the operator can accept any responsibility for personal belongings and baggage which remain the responsibility of the tour participant throughout the tour.
8. Regarding compensation and the limitations regarding compensation: Neither the operator nor any employee, agent or associate of the operator can be held responsible for a party or parties not involved in providing the services which make up your tour, or too unusual or unforeseeable circumstances whose consequences could not have been avoided or anticipated even when exercising all due care. Compensation is also conditional upon you assigning to us any rights you may have against any other person whose acts or omissions have given rise to our liability. The operator ability to compensate you and the amount of such compensation is subject to the following limitations: First, in the case of damage other than death, illness or personal injury, compensation is restricted to a reasonable amount having regard to such factors as, among other things, the tour cost and the extent to which the enjoyment of your tour can be said to have been affected. Second, in all cases, liability and compensation are limited in accordance with the provisions of all international conventions which concern transportation and accommodation, namely Warsaw Convention 1929 (including as amended by the Hague Protocol 1955), the Bern Convention 1961, the Athens Convention 1974, the Geneva Convention 1973, and the Paris Convention 1962. Copies of these conventions are available on request (please allow 28 days).
9. Your passport cannot expire 6 months after your entrance date to Israel. Non USA nationals must check entry and visa requirements with the relevant authorities. All passport and visa requirements are the responsibility of the passenger; Neither the operator nor any employee, agent or associate of the operator accepts responsibility for passengers' failure to comply with immigration requirements or passengers' failure to appear in time for scheduled departures.

10. The operator shall be entitled to assume that each tour participant is physically and mentally fit. Israel's rugged, steep terrain coupled with motor coaches and some tour sites being unable to accommodate persons with mobility issues make it nearly prohibitive for those requiring the use of a walker or wheelchair to participate. Persons requiring wheelchairs must provide their own wheelchair and person or persons to push the wheelchair throughout the tour. the operator and/or the guide will determine the times when site inaccessibility requires that the person requiring a wheelchair or walker must remain in the hotel.

11. the operator accepts no liability if there has been no fault on the operator part nor on the part of the operator suppliers when the loss, death or personal injury suffered is attributable to a tour participant's own acts or omissions or to the acts or omissions of a third party.

12. The operator will not pay compensation if cancellation or change should, in the opinion of the operator, become necessary as a result of civil unrest, strikes, disaster, pandemic, terrorist activities, technical problems with transportation, closure of airports, governments' regulations, alterations or cancellations of scheduled services, or other events outside the control of the operator.

13. If any hotel is unable to provide the accommodation reserved, the operator may substitute an alternative hotel of similar or higher classification at no extra cost or, alternatively, a lower classification of hotel subject to the refund of the difference in cost to the operator.

14. The price of your travel arrangements is subject to surcharges on the following items for increase in transportation costs (e.g. fuel), scheduled airfares and any other airline surcharges which are part of the contract between airlines (and their agents) and the tour operator/organizer, government action such as increase in V.A.T or any government-imposed increase, changes in currency in relation to adverse exchange rate variations. Even in this case, the operator will absorb an amount equivalent to 2% of the tour price, which excludes insurance premiums, and any amendment charges. Only amounts in excess of this 2% will be surcharged. In return for this undertaking, the operator reserves the right not to pass on any credit due to favorable currency movement.

15. The operator reserve the right to cancel your tour as all tours operate subject to a minimum number of participants.

16. If any tour participant suffers death, illness or injury while overseas arising out of an activity which does not form part of the foreign tour arrangement or excursion arranged through us, the operator shall, at our discretion, offer advice, guidance, and assistance to help you in resolving any claim you may have against a third party provided the operator is advised of the incident within 90 days of the occurrence. Where legal action is contemplated, the operator authority must be obtained prior to commencement of proceedings and be subject to your undertaking to assign any costs recovered or any benefits received under an appropriate insurance policy to the operator. Our cost with respect to the above on behalf of you and your party shall not exceed \$5,000 in total.

17. Any complaint with respect to the tour must be registered with the operator's agents on the spot and in writing to the operator within 28 days of the return travel. the operator cannot accept responsibility for any complaints unless these procedures are followed.

Paragraph